



BELLEVUE BOTANICAL GARDEN

September 1, 2020

Dear Bellevue Botanical Garden Society Supporter,

The Bellevue Botanical Garden Society is committed to transparent communication and protecting your data, and we deeply value the trust you have placed in us. We are informing you of a recent data security incident involving our trusted vendor, Blackbaud, an engagement and fundraising software provider used by more than 25,000 universities, health care organizations, nonprofits and foundations worldwide, including the Bellevue Botanical Garden Society. The Society uses Altru, Blackbaud's ticketing, fundraising, and membership management software.

On July 16, 2020 Blackbaud notified us that a data incident had occurred, and a copy of a backup file was accessed that contained some publicly available information about you. The information accessed may have included your name, telephone number, email address, and mailing address. **No sensitive information, including credit or debit card numbers, banking information, or contribution history, was accessed.**

We deeply regret that this incident occurred and sincerely apologize for any inconvenience this may cause you. We will continue to monitor this situation as Blackbaud investigates the incident.

Blackbaud has issued a statement on its website regarding this incident. For more information, you can visit <https://www.blackbaud.com/securityincident>.

If you have any questions after reviewing the information in this notice or the information from Blackbaud, please contact us at security@bellevuebotanical.org.

Steps you can take in response:

We take the protection and proper use of your information very seriously and are contacting you only out of an abundance of caution. We encourage you to monitor your online and financial activity and report anything suspicious to your financial institution.

BELLEVUE BOTANICAL GARDEN SOCIETY

A non-profit organization, P.O. Box 40536, Bellevue, WA 98015-4536, Telephone 425.452.2750

The garden's location in 12001 MAIN STREET, BELLEVUE WA 98005

www.bellevuebotanical.org

For your convenience, the contact information for the three major credit reporting agencies is below:

- Equifax:
<https://www.equifax.com/personal/credit-report-services/> 800-685-1111
- Experian:
<https://www.experian.com/help/> 888-397-3742
- Transunion:
<https://www.transunion.com/credit-help> 888-909-8872

Thank you for your continued support of the Bellevue Botanical Garden Society.

Sincerely,

Courtney Voorhees, Manager
Bellevue Botanical Garden Society

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